

FEBRUARY 11, 2011

VETSULIN® CRITICAL-NEED PROGRAM DISCONTINUATION

GENERAL QUESTIONS

1. Why is the Critical-Need Program being discontinued?

The most recent batch of VETSULIN® has not been released because we have a manufacturing issue. Quality tests showed that the sterility of the most recent batch of VETSULIN® manufactured for the Critical-Need Program may be compromised by bacterial contamination. Therefore we are not able to supply the program after February, 2011. No adverse events consistent with any potential bacterial contamination in cats and dogs receiving VETSULIN® have been reported under the current program.

2. How is this different from last year's problem with VETSULIN®?

In late 2009, Intervet/Schering-Plough Animal Health notified Veterinarians and Pet Owners that VETSULIN® had not met its stability specifications and may have varying amounts of crystalline zinc insulin in the formulation. The issue of the most recent batch is unrelated to this.

3. What is causing the problem?

Quality tests showed that the sterility of the most recent batch of VETSULIN® manufactured for the Critical-Need Program may be compromised by bacterial contamination. This batch of VETSULIN® has not been released, and additional batches are not being manufactured at this time. We therefore cannot supply the program and it is being discontinued. What is important is that all pet owners contact their veterinarian immediately to begin transitioning their pets to another insulin product.

4. What are you doing to resolve the issue with the most recent VETSULIN® batch for the VETSULIN® Critical-Need Program?

We are working to correct the problem and determine the root cause. We have teams dedicated to identifying the issue and solutions. In the interim, we are communicating with veterinarians to help them transition their diabetic patients to another insulin product. We will also be providing educational webinars to veterinary professionals that will give step-by-step instructions to help veterinarians transition patients to other insulin products. Information on how to participate in these webinars will be sent to veterinarians shortly.

5. Is VETSULIN® coming back to the market?

We understand the importance of this product to veterinary medicine and to the diabetic pets who need it. We continue to work to address and correct the original stability issue and this most recent manufacturing issue so that we can make VETSULIN® available to veterinarians again in the future. Further activity is needed before we make the necessary regulatory submissions for reintroduction of VETSULIN®.

Therefore, it is very important that all pets currently on VETSULIN® in the CNP be transitioned as soon as possible to another insulin product.

Current supplies of VETSULIN® are expected to be completely exhausted by the end of February, 2011.

6. How are you supporting veterinarians trying to transition difficult cases?

To help transition patients, we will be providing an educational webinar for veterinary professionals that will give step-by-step instructions on the transition process.

7. When will my veterinarian be able to prescribe VETSULIN® again?

Our dedicated team has been and still is working diligently to verify and appropriately correct both the original stability issue and this most recent manufacturing issue. Further activity is needed before we make the necessary regulatory submissions.

We know that we will no longer be able to fill orders for the VETSULIN® Critical-Need Program by the end of February 2011. While we continue to work to resolve the issues, our inventory will be exhausted. Therefore, we must discontinue the program. Because transitioning diabetics can be a lengthy process, we are urging veterinarians to transition their patients to another insulin product as soon as possible.

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