

February 7, 2011

**IMPORTANT: VETSULIN® Critical-Need Program Ending**

Dear VETSULIN® Customer,

You are receiving this letter because our records indicate you have one or more pets participating in the VETSULIN® Critical-Need Program (CNP). As you know, we alerted you in late 2009 that the product had not met its stability specifications and may have varying amounts of crystalline zinc insulin in the formulation.

We must advise you that because of a manufacturing issue unrelated to the stability issue referred to above, Intervet/Schering-Plough Animal Health is discontinuing the VETSULIN® CNP as of February 7, 2011. However, we will continue to provide VETSULIN® for the CNP until our current supply in the U.S. is exhausted – we anticipate being able to fulfill orders through February 2011.

This difficult decision is being made because quality tests showed the sterility of the most recent batch of VETSULIN® manufactured for the CNP may be compromised by bacterial contamination. This batch of VETSULIN® has not been released. While the company is still investigating the quality issue, additional batches are not being manufactured at this time. We, therefore, cannot supply the program and it must be discontinued.

We are aware of no evidence that the VETSULIN® currently on the market and being used under the Critical-Need Program is affected. No adverse events consistent with potential bacterial contamination in cats and dogs receiving VETSULIN® have been reported under the current program.

We sincerely regret any difficulties this causes and strongly recommend you contact your veterinarian as soon as possible to transition your pet to another insulin product. Your veterinarian has been made aware of this issue as well.

We sincerely apologize for the need to discontinue the VETSULIN® CNP, but wanted to provide you with as much advance notice as possible.

As always, Intervet/Schering-Plough Animal Health is concerned for the well-being and health of animals of all species and the people who care for them.

Sincerely,



Christopher Pappas, Jr., DVM  
Director of Companion Animal Technical Services